



### HAMILTON ACCEPTS INTERNATIONAL PAYMENTS VIA FLYWIRE

Flywire is a secure and convenient way to make international education payments to Hamilton College. Flywire allows you to pay online, in Chinese Yuan Renminbi (CNY), and is trusted by colleges and universities worldwide, including Hamilton College.

### WHY YOU SHOULD USE FLYWIRE TO MAKE A PAYMENT FROM CHINA

- **Secure:** The Flywire process employs sophisticated anti-fraud technology to minimize fraud risk and maintains a fully bonded insurance program.
- **Competitive Rates:** You can pay in CNY with competitive exchange rates through Flywire's locally licensed payment partners in China. See your rates in real time, up front, and utilize Flywire's [Best Price Guarantee](#) for CNY bank transfer ([more information on page 2](#)).
- **Payment Options:** Payment methods include local RMB bank transfer in CNY, UnionPay, Alipay, Visa, Mastercard, and JCB Card.
- **Payment Tracking:** Track the progress of your payment anytime online. Receive email and text alerts each step of the way, including when your payment reaches Hamilton.
- **Live Support:** Flywire offers customer support in Chinese with local offices in China and Singapore. [Contact Flywire](#) for help via WECHAT, live chat, phone, or email while making your payment!



即刻扫码获取  
中文在线客服

### HOW TO MAKE A PAYMENT FROM CHINA TO HAMILTON

1. To get started, visit Hamilton's Secure Payment Portal – [hamilton.flywire.com](https://hamilton.flywire.com).
2. Confirm the payment amount due and select CHINA to view your payment options.
3. Select a payment method from the options listed and complete the PAYER and STUDENT information.
4. Depending on the payment method, you may be required to provide your **Mainland Chinese National Identity card details** and upload a **school document for verification** (for RMB transfer and Alipay)
5. Complete your payment by sending funds to Flywire as instructed. You will be notified via email/text when Hamilton receives your payment. You can also track your payment online by creating a login on flywire.com.

#### FLYWIRE CUSTOMER SUPPORT

Phone: +1 800 346 9252 <> China Mainland: 400.006.7175 <> Email: [support@flywire.com](mailto:support@flywire.com) <> Web: [flywire.com/contact](https://flywire.com/contact)



## REQUIREMENTS FOR RMB TRANSFER OR ALIPAY IN CHINESE YUAN (CNY)

### Chinese National Identity Card

According to local regulations, our payment partners require payers to provide his or her Mainland Chinese National Identity card details in order for our payment partners to process “CNY Bank transfer” payments. During the payment request creation, you will be required to fill in:

1. The payer’s Chinese name as stated on his or her Mainland Chinese National Identity Card (information of the actual payer/account holder from whose account the payment is being made)
2. Mainland Chinese National ID number of the payer (normally should have 18 characters including numbers and letters)

### School Document Verification

You will be required to upload the tuition invoice provided by Hamilton and other documents that may be required according to relevant laws and regulations. After you complete your payment, your documents still need to be verified. Once the document verification passes, Flywire will update the payment status and will then convert and deliver the funds to your institution. If your documents verification failed, Flywire will reach out to you via email and instruct you to upload the correct documents.

## HOW TO ACCESS FLYWIRE’S BEST PRICE GUARANTEE FOR BANK TRANSFERS

If you find a better rate at your bank within two hours of booking a payment with Flywire, you can apply for Flywire’s Best Price Guarantee Program. Please note, it is only applicable for “Domestic RMB transfer in Chinese Yuan (CNY)”. Alipay, UnionPay, and card options are not eligible. Your payment request must be created before applying to the program, but the funds must have not been transferred. Follow the steps to apply:

1. Log in to your personal online banking within 2 hours after creating a payment request, select foreign exchange purchase, and enter your foreign currency amount which is the same amount on your Flywire’s payment request.
2. The bank will provide you with a real-time foreign exchange purchase price. You do not need to purchase foreign exchange.
3. Send a screenshot of the bank’s quote via email ([support@flywire.com](mailto:support@flywire.com)). The screenshot must include: specific date and time, bank name, registered payer name, the exchange amount must be the same with Flywire payment request.  
\* Please kindly note that Yahoo exchange rates, Google exchange rates, or similar sources of intermediate market rate information will not be accepted.
4. Flywire will review your application. Our team will contact you to inform you of the approval/rejection decision and further instructions. Please do not send your funds to Flywire until you receive the approval via email. Otherwise, your application will be considered as invalid.

For additional questions related to China, go to: <https://help.flywire.com>>> **Region-Specific Payments >> Paying from China.**

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