

**Staff Advisory Committee Meeting
Feedback Tracker 2008-09**

May 1, 2009			Next Meeting: September 2009 (date/time TBD) Have a great summer!	
Issue	Issue Date	Resource	Response	Response Date
OLD BUSINESS				
Get to know other employees through "Employee Spotlight"	9/29/2008	Steve, Jan and Anne	It was suggested that we implement an employee spotlight where we provide a brief bio on a selected employee. This would be a voluntary program where employees elect to be included and provide the information to be posted. A suggestion was made to provide a small thank you for their participation (e.g., lunch ticket, gas coupon, small monetary compensation). Carol described the new HR channel that will be available after a little more format tweaking by the IT department. This channel will be available from the My Hamilton page and may lend itself to this type of posting. Further discussion required. 11/12/08 Anne and Jan will work with Steve to develop the HR Channel on the MyHamilton page. This will contain similar information provided in Around the Hill and more, as the channel is developed. 12/10/08 Steve met briefly with Anne and Jan after to the meeting to set a date to discuss options for the HR channel. 1/13/09 Steve met with Jan and Anne to discuss ideas for the HR Channel. This web-based feature will replace and perhaps expand People Around the Hill. We hope to add new hires w/pictures, more staff -related information, etc. Our next step is to talk with Mike Sprague and the web team to see how to make these ideas work best. 2/11/09 Steve, Anne and Jan met with Mike Sprague to discuss content. Mike is working on possible layouts and the group will reconvene when the layouts are ready. 4/15/09 Steve will check with Mike Sprague on status of layouts.	OPEN Update 2/11/09 Update 4/15/09 On-going
Share non-College information of interest to community	9/29/2008	Steve, Jan and Anne	A suggestion was made to provide a method of sharing non-college related information such as favorite recipes, community events, etc. The Communities channel on the My Hamilton page may be a possibility for this. Further discussion required. 11/12/08 Will be included in discussion about HR channel above. 12/10/08 See above.	OPEN Last update 12/10/08 On-going

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Improve communication across campus	10/8/2008	Committee members	<p>In spite of the many methods of communication on campus and because of logistics issues, it is felt that something needs to be done to improve communication and make processes more transparent. Karen suggested that any work done in this area should be coordinated with the President's Planning Committee as communication is one of their topics for this year. Members were asked to bring their ideas to the next meeting for discussion.</p> <p>11/12/08 The meeting was opened to suggestions for improving communications on campus. It was felt that supervisors need training in communicating with employees and providing an open forum for employees to discuss problems without fear of repercussions. There should be more clarity in how salary increases are determined and how an individual employee's increase compares to the range of increases given for the entire group. Steve indicated he would review with Karen Leach documenting the range of increases on the salary letter. A suggestion was also made to provide training for supervisors in the performance assessment process. 1/13/09 After further discussion the committee felt new supervisors (including new department chairs) should receive training on their supervisory roles to better enable them to communicate with their employees about salary increases, performance assessments, etc. 2/11/09 Discussion about current performance assessment cycle. Each division officer is responsible for distributing forms down through their organization. DOF office sent the notice to all staff as well as supervisors.</p>	<p>OPEN Last update 2/11/09 On-going</p>
What is status of Handbook re-write?	12/10/2008	S. Stemkoski C. Bennett	<p>The process of combining three handbooks into one is proving to be a daunting task. The initial rough draft is being reviewed and edited by Steve and Carol. We hope to complete the project by the end of this academic year.</p>	<p>12/10/2008 Ongoing</p>
Minimal contact between higher administration (i.e., president and senior officers) and staff.	12/10/2008	Steve Stemkoski	<p>Members felt it would be a morale booster to have the president and/or senior officers stop by and say hello once in a while. A brief discussion took place about the president's open hour. Some members felt they were not allowed to attend without permission. Most felt it was an open invitation. Steve S. described his experience at an open hour. Conversations were more 1-on-1 with the president rather than a group discussion. Steve said he would talk with the senior officers. 1/13/09 Steve spoke with Karen who is going to bring it up at a senior officers meeting. 2/11/09 Still under discussion.</p>	<p>OPEN Update 2/11/09 On-going</p>

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Can we offer workshops, seminars?	1/13/2009	H. Johnsen, S. Stemkoski	1/13/09 A member mentioned that support staff at another local college attend workshops/seminars of a variety of topics such as sexual harrassment. Can Hamilton provide similar opportunities. The member will get specifis on how the program is offered for further discussion at the February meeting. The ability to offer such a program will depend upon available resources. 2/11/09 Heather shared ideas used at Utica College using two different vendors. Several topics are offered 4-6 times during the year. The UC contact indicated the sessions were well attended. She will send Carol the contact information. It was suggested that staff be surveyed to determine where their interest lies so a targeted workshop can be offered. We will continue to review this idea as resources are made available.	OPEN Update 2/11/09 On-going
NEW BUSINESS				
Can a notice be sent regarding death of employee or death in employee's family?	5/13/2009	S. Stemkoski C. Bennett	In deference to a family's wishes, it is not always possible to send an all campus announcement. We try to make appropriate people aware in a timely manner. Supervisors are asked to send a request form in under the Hamilton Cares program in the event of death in the family of an employee's spouse, son, daughter, stepchildren, mother, father, step-parents, sister, brother, stepsister or stepbrother. HR will send an appropriate remembrance on behalf of the College. One member mentioned that a local college contacts the family who has experienced a loss and offers to purchase a book for the library with an appropriate "in memory of" bookplate.	5/13/2009
Is the college filling vacancies when someone leaves the college?	5/13/2009	C. Bennett	All hires are being carefully scrutinized by the senior officers. Hiring supervisors must provide their request in writing outlining the need for the replacement.	5/13/2009
Why was there a job solicitation e-mail for a lab assistant using the all-campus listserv?	5/13/2009	C. Bennett	The individual responsible for coordinating student help in ITS sent the e-mail. This is a relatively new employee and just going through the summer hiring process for the first time. Debby Quayle will talk with him about more appropriate options.	5/13/2009